Why Change?

Consistency: Currently there are different words used between admin platforms, and even sometimes within a platform.

Terms should be the same across all UIs.

- Overall higher-quality and professional UIs
- Consistent software feels more trustworthy
- Unify the app and web admin
- Better documentation
- Easier support communications
- Easier localization
- Reinforces the brand
- Internal consistency: product development will be better when we all use the same terms

Why Change?

User-friendliness: Overly technical terms can be confusing and discouraging.

Careful selection of terms can be both technically accurate and user-friendly.

- Network structure is understandable and significant
- Users will feel more comfortable with exploring and getting the most out of features
- Users will be more able to avoid problems or find their own solutions instead of contacting support

Band Indicators

Band indiators are used inconsistently in the web UI.

“G” is typically an abbreviation of “generation”, such as with 3G and 4G mobile networks.

X	O
2.4G	2.4GHz
5G	5GHz

iPhone 3G ? 5G WiFi

4G LTE

Host Network

Terms like “AP” and “router AP” can be unknown or confusing to users. They can also be technically incorrect: a network could have a separate router and AP.

“Uplink” sounds technical and can be ambiguous: bi-drectional radio connections have both uplinks and downlinks.

“Host network” is brief, unique, and correct.

X

AP

Router

Router AP

Main Router

Uplink

O

Host Network

Host 2.4GHz

2.4GHz Host Network

Extended Network

The range extender deals with multiple wireless networks - up to four! Just “wireless network” is too ambiguous to use for a specific network.

“Client network” is better as it is the network for client devices.

“Extended network” clearly contrasts “host network” and connects to the device’s function: the range “extender” creates an “extended” network.

X

Wireless Network

Client Network

LAN

Radio

Downlink

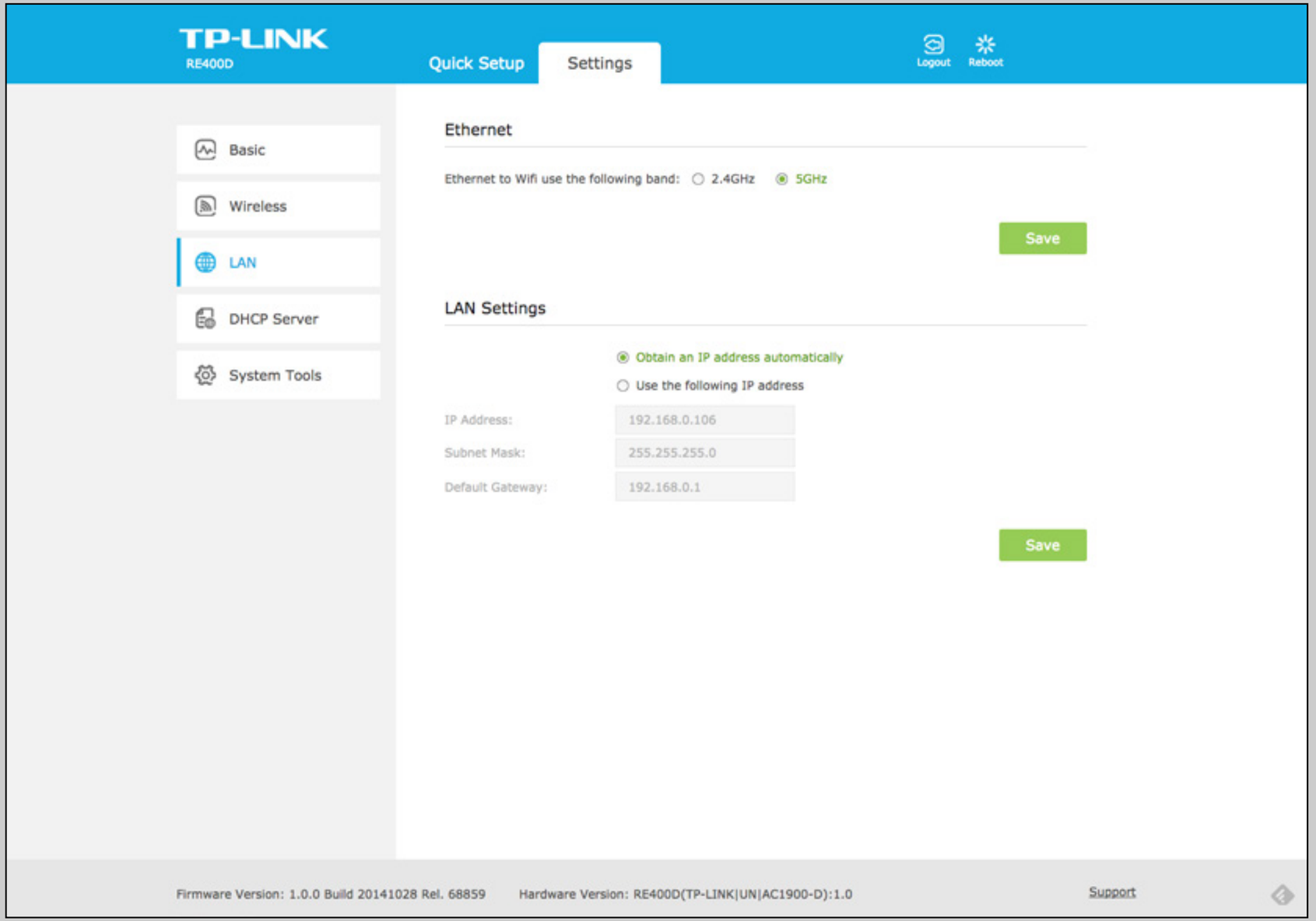
O

Extended Network

Extended 2.4GHz

2.4GHz Extended Network

Terminology Changes

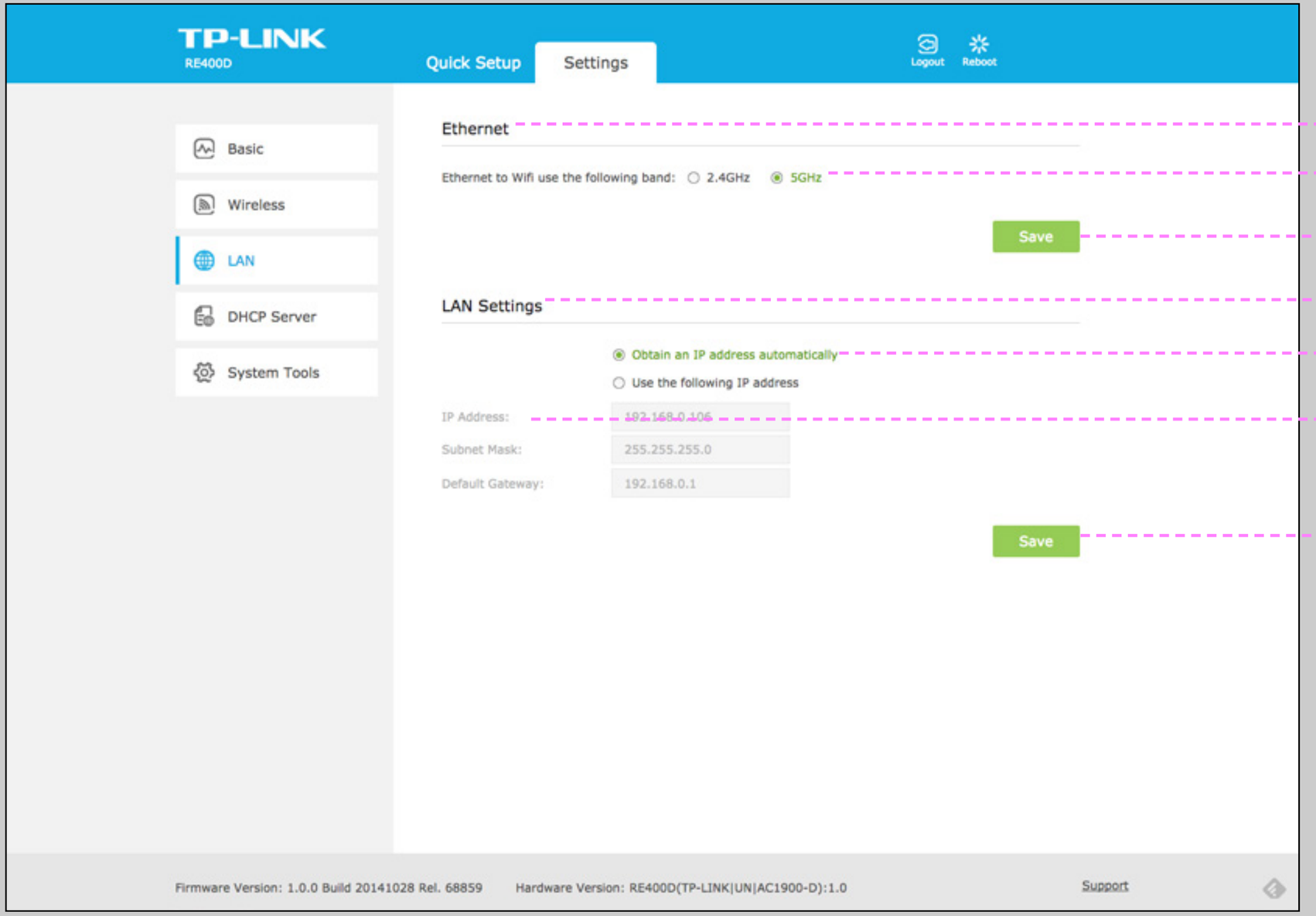


Ethernet?
"Aren't all networks ethernet?"

Multiple Save buttons
Identical labels can be confusing in screen readers.

LAN?
"There are two LANs. Or is it just one?"

Terminology Changes



Ethernet Port

Host network for the ethernet port:

Save Ethernet Settings

Host Network IP Address

Automatic IP address (DHCP)

Address:
Subnet:
Default gateway:

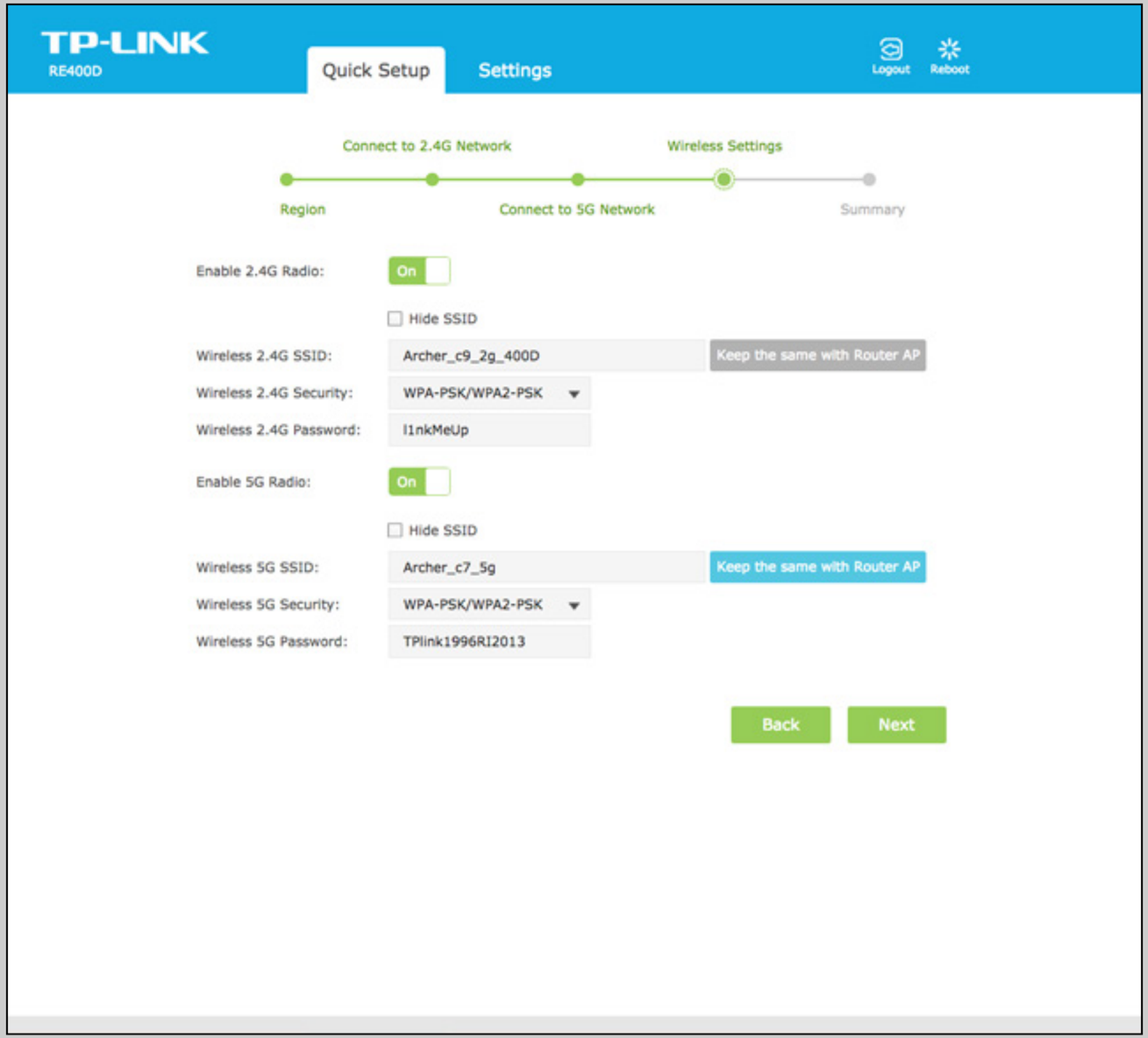
Save IP Settings

Terminology Changes

Wireless settings?
“Didn’t I just do that?”

“Why are these different from what I just set up?”

Enable radio?
“What does an FM station have to to do with this?”

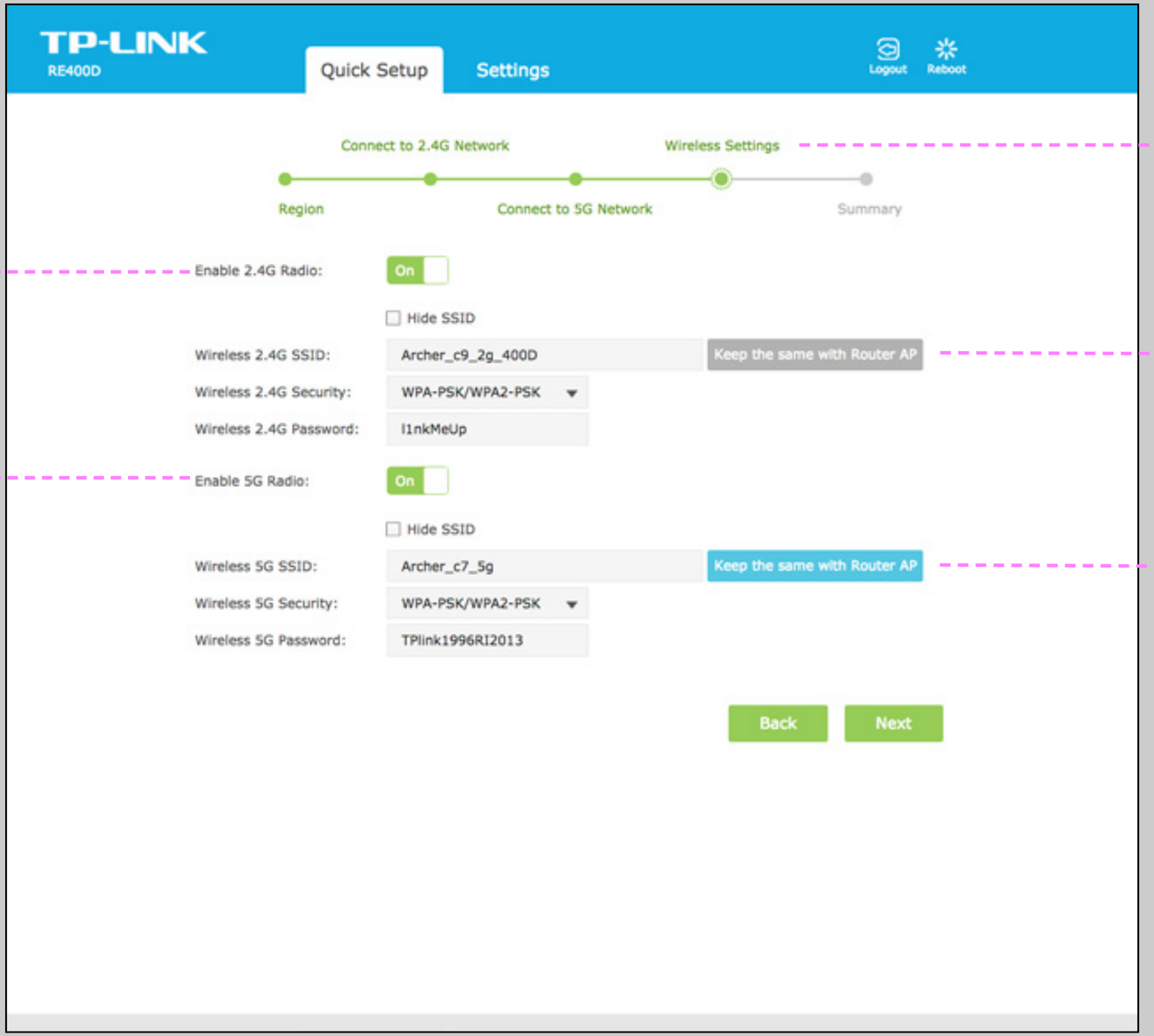


Title

Body

Extend network on 2.4GHz:
Hide SSID broadcast
Extended 2.4GHz SSID:
Extended 2.4GHz security:
Extended 2.4GHz password:

Extend network on 5GHz:
Hide SSID broadcast
Extended 5GHz SSID:
Extended 5GHz security:
Extended 5GHz password:



Extended Network

Copy Host SSID

Copy Host SSID